



The Pipeline



Lincoln Trail SRA, New Protection and Permanency Director

By Patricia Boler

April Vandeventer, Service Region Administrator in the Lincoln Trail service region, has been recently promoted to Director of the Division of Protection and Permanency within the Department of Community Based Services. Her new assignment became effective on July 16.

Vandeventer brings with her plenty of knowledge and experience. She holds a Bachelor of Arts in Psychology from the University of North Carolina, a Master of Arts in Clinical and Counseling Psychology from Spalding University as well as a Doctorate in Psychology from Spalding University. She has served both the Bluegrass and Lincoln Trail regions in the last two years. She has also maintained private practices in Louisville and Frankfort and served as an adjunct assistant professor at Spalding University's School of Professional Psychology.

As Protection and Permanency's director, Vandeventer envisions a continued goal of meeting COA objectives to help CFC be a national model for other state agencies. She also visualizes improved and comprehensive communication among all staff, including field offices and Quality Central.

In Vandeventer's transition from Service Region Administrator to Director, Jeff Robbins has been detailed to the position of Service Region Administrator for the Lincoln Trail Service Region. Robbins is a Service Region Administrator Associate in Lincoln Trail and will remain detailed in the SRA position until it is filled.

Budget Intranet Site Launched

To keep you informed of Budget news, an Intranet Site has been launched dedicated solely to the Fiscal Year 2003 Budget. The site includes:

- Governor Patton's Memo to State Employees
- News about the budget from the media
- The newly revised Education and Training Policy
- Questions and Answers about the budget
- Two places to submit your questions or money saving suggestions

Please click on the following link to go to the Budget Home Page:

<http://cfcnet.state.ky.us/Budget/index.asp>

There Really Is A CFC Intranet!

After you've looked at the Budget Intranet Site, take a look at the rest of the site. The following link will take you to the CFC Intranet Home Page: <http://cfcnet.state.ky.us>. Have a look around. Contact [Dean Crawford](#) with suggestions for site content that would help you do your job.

The ABCs of EAL

"The ABCs of EAL" features tips that can help us improve our relationships with coworkers and our service to the families of Kentucky.

This week: O

The cycle of **oppression** perpetuates when people are treated unfairly or are limited in terms of rights or access. We sometimes are oppressive in our actions without meaning to be. By not labeling people or making uninformed judgments, we can break the cycle of oppression.

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Violence Against Women Act (VAWA) Funds Available to Local Communities

By: Pamela Trautner, Justice Cabinet

Justice Cabinet Secretary Ishmon F. Burks announced on July 18 that funding is available through his cabinet for the federal program - Violence Against Women Act (VAWA).

VAWA funding is for programs providing services to adult female victims of domestic violence and sexual assault. Funds are targeted for law enforcement, courts, service programs and prosecution.

Private/non-profit programs and governmental agencies that currently provide or want to provide direct service to females who have been victims of violent crime should contact the Justice Cabinet. Donna Langley, the VAWA Program Director, is located at 403 Wapping Street, Frankfort, Ky. 40601. She can be contacted by phone at 502-564-3251 or via email at donna.langley@mail.state.ky.us.

The dates for the VAWA applications are: the first day of acceptance is September 9, 2002 and last day is September 23, 2002.

"...a real feel-good thing"

Bobbie Walters helps enhance 'morale' of the story at Quality Central

By Kathryn Fox

If Quality Central employees feel better informed, better recognized for their achievements and better connected to their co-workers than they did in the past, it's thanks largely to Bobbie Walters.

A 12-year veteran of the Cabinet for Families and Children, Walters joined the staff at Quality Central three years ago. Since then, she has focused on ways to improve employee recognition.

"This is an important issue, because people spend so much time in the office that it gets stressful," she said. "Doing little things like giving encouragement and rewarding accomplishments makes working more enjoyable."

Walters is a member of Quality Central Connections (QCC), which tries to improve cabinet employees' working lives. She helped organize the "Let's Talk" sessions of May 2000 and three employee recognition events, including last fall's picnic at Lake View Park.

More recently, Walters helped arrange two opportunities for staff to discuss concerns with Secretary Miller—a CFC Connections session in May and a session on the budget crisis in June. She also set up a focus group to help Ruth Huebner, CFC researcher, with an employee satisfaction survey.

Walters also serves on a H.E.R.O.E.S. (Honoring Excellence and Rewarding Outstanding Employee Service) steering committee.

She began her CFC career as a caseworker in Logan and Franklin counties and has since worked for the office of the ombudsman and, most recently, in the division of policy development.

Off-duty, Walters pursues her interests in gardening, pets and stained glass at her home in Shelbyville.

Fellow Quality Central Connections member Dean Crawford says a lot depends on Walters' burning on-duty interest in making the Cabinet a better place to work.

"I don't know what QCC would do if Bobbie decided to quit us," Crawford said. "She's the glue holding us together right now."

Quitting QCC is far from Walters' mind, and she says there's plenty of credit to go around for its success. "It amazes me that every time we come up with something to do, we get so many volunteers," she said. "Being a part of QCC is a real feel-good thing because of that."

Callaway Selected as Branch Manager

By Christopher H. Smith, Acting Director - Division of Procurement Services

Mrs. Sara M. Callaway has been selected as the new branch manager for the Contracts Management Branch in the Division of Procurement Services. Sara is replacing Carmen Johnson, who will be retiring July 31. She began working for the Cabinet on July 1.

Sara is a graduate of Rhodes College and Kentucky State University with degrees in Fine Arts and Public Administration. She transferred from the Department for Adult Education and Literacy in the Workforce Development Cabinet, and has been employed with state government since 1987.

She has considerable supervisory experience, having served as branch manager of the Family Literacy and Workplace Skills Branches. Sara has a broad spectrum of knowledge ranging from the purchasing process to contract procedure process. Her supervisory skills and contract experience will be an asset to the Cabinet.

Retirement Receptions

CFC Office of the Ombudsman will host a retirement reception in honor of Deborah Taylor (30 years) and Rodney Moore (32 years) on July 24 from 5 – 10 p.m. at the Office Pub and Deli at 614 Comanche Trail.

A retirement reception will be held in honor of Joann Shingleton on July 24 from 2 – 4 p.m. at the Division of Child Support, 730 Schenkel Lane in the first floor conference room.

